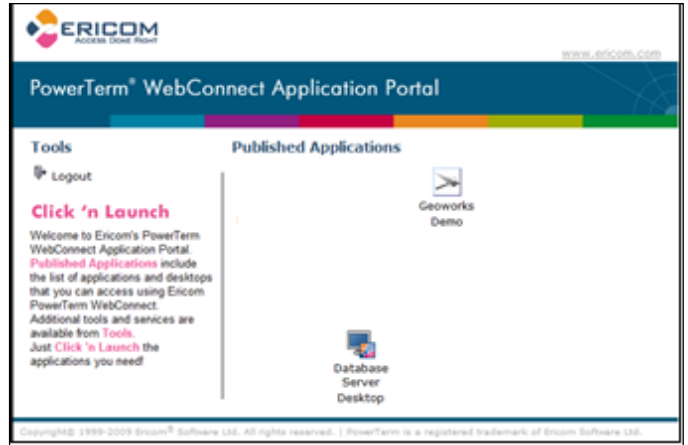




Hosting

Increasingly today, as servers and applications become more complex and businesses demand ever more agility, this can place a strain on both the organisation and the IT department. 70% of IT budgets are often now spent maintaining this status quo, leaving the IT department on 30% to provide strategic advantage to the

In partnership with the CMS Group, Steanne Solutions Limited are pleased to offer a hosted managed service for GeoWorks. Using the CMS Application Delivery Platform, this is accessed using a secure web portal, and the benefits of using such a service may be summarised as follows:



Using VMWare's latest vCloud virtualisation technologies, and the latest Cisco and HP hardware, the platform uses proven, reliable infrastructure to deliver high availability for the GeoWorks application.



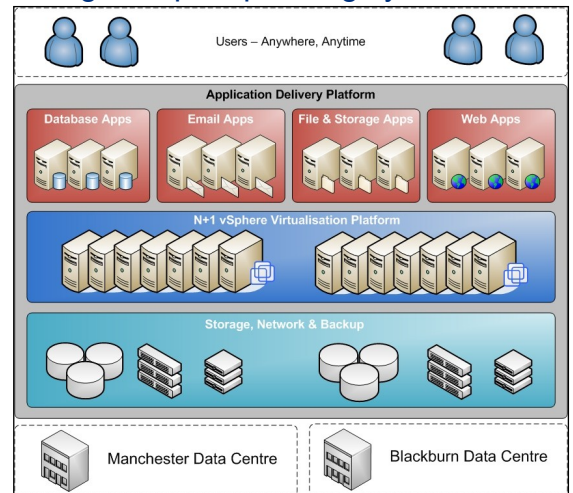
CMS is a VMWare Certified Service Provider at Enterprise level, and you can be confident that the skills and expertise are available to back up the technologies.

Virtualisation works by running multiple "virtual machines" side by side on the same hardware. The VMware approach to virtualisation inserts a thin layer of software directly on the computer hardware or on a host operating system, allowing hardware

resources to be allocated dynamically and enabling multiple operating systems to run concurrently on a single physical computer.

VMware offers a robust virtualisation platform that can scale across many Interconnected physical computers and storage devices to form an entire virtual Infrastructure.

The entire infrastructure is located within a first class data centre located on Manchester's science park and benefits from first class levels of fault tolerance and resilience.



Call 0161 368 8137

or email sales@steanne.co.uk

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Hosting

- 1 Off-site IT improves business continuity
- 2 Environmentally friendly Virtual Data Centre
- 3 Highly available virtual data centre platform
- 4 Monthly summary reports from monitoring solution
- 5 Fixed monthly costs per user, reducing capital expenditure
- 6 Service Level Agreements in place with credits for system downtime
- 7 Internet accessibility gives work anywhere flexibility, enhances remote working
- 8 Applications delivered securely via the internet available to users anywhere
- 9 Make use of common infrastructure such as Backup and monitoring

Disaster Recovery / Business Continuity Planning

It's a sobering fact that only 28% of businesses recover after a serious fire, and 43% never re-open. But a disaster doesn't have to be a major fire incident or explosion to seriously affect the business. It may take the form of a telephone exchange failure, power cuts, fire, flood, malicious damage...and others.

The hosted GeoWorks application is based in the CMS Manchester data centre; similar hosted services are also available in London Docklands, which may be used as the Disaster Recovery site if required. Both sites guarantee the optimum server operating environment through the provision of resilient cooling, power backup, fire protection and security systems - monitored, maintained and supported 24/7.

The Disaster Recovery site takes over the support of your remote end users, enabling users from the downed site to re- log onto the Disaster Recovery servers via whatever connections have been planned.

The Disaster Recovery plan ensures the continuity of your business by locating data off-site. It also includes planning such that in the event of an outage, the backup servers would be re-located to an alternative Disaster Recovery site. Business continuity services include:



- 1 Fully Managed Servers - daily, weekly checking of servers by CMS Helpdesk, includes escalation to engineer on site.
- 2 Guaranteed provision of similar Hardware together with restoration of operation system and data.
- 3 Disaster Recovery SLA options to include provision of all necessary equipment delivered to a site with technical support staff to restore backups and commission standby systems.
- 4 Support available 24 hours per day, 7 days per week.
- 5 All updates and maintenance supported.
- 6 Secure and tested off site backup facilities.

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